



The Ponsse central warehouse in Iisalmi provides services to the entire Ponsse Group, acting as its global parts distribution centre. We naturally fulfil our workshop's needs and deliver spare parts sales directly to our part sales. The central warehouse also serves all of the group's subsidiaries, Finnish service centres and other supply chain.

The guidelines for the central warehouse's operations and development have always originated from the Ponsse values. Previous spring, our service was developed towards a more reliable and customer-oriented direction. With the new organisational structure and more efficient working hour model, the central warehouse has extended its operating hours to the weekends. In the new working hour model, operations are more flexible and resources are being used more efficiently.

The central warehouse employs 14 warehouse workers in filling our customers' demands. During the year, our supplier network delivers about 25,000 purchase order lines to be received. Correspondingly, nearly 200,000 sales order lines are being shipped from the central warehouse to our customers all over the world. In practice, this means more than a million items sold every year. During the day, the operations are aimed at collecting customer orders, taking into account their urgency and delivery method. During the night and weekend, the main emphasis is placed on receiving goods and collecting stock orders.

The receiving and shipment area is busy during the day, as shipments are delivered and picked up 15 times a day. The continuous inward and outward flow of goods requires quick and thorough operations. The best customer satisfaction and cost-efficiency can be achieved through fast but very thorough operations. As a result, better efficiency and continuous improvement of operations and processes play a crucial part. The purpose is to deliver the correct spare part in the correct condition correctly to the correct address in the agreed schedule.

The central warehouse operates in facilities of 1,700 m² in Iisalmi. The warehouse can be divided into automated high storage facilities, pallet storage, outdoor storage facilities, receiving and shipment areas, and small goods. The automated high storage facilities consist of four synchronised automated storage machines that are protected against dust and moisture through pressurisation. The majority of the tens of thousands storage items are stored in these automated facilities. The program that controls the operations of the automated storage is integrated in the central warehouse's warehouse management system which is further integrated in the group's enterprise resource planning system.

The pallet storage consists of 3,300 places for pallets. Events at the floor level are entered in the main Ponsse systems in real-time using wireless manual terminals. This ensures that the warehouse is filled at the correct time, guaranteeing the best possible availability of parts for our customers.